




Notification of Annual General Meeting 2022

A photograph of a man and a woman in a shopping mall. The man, on the left, is wearing a light blue button-down shirt and is pointing at a tablet held by the woman. The woman, on the right, is wearing a light pink blazer over an orange top and is smiling. They are standing in front of a railing, and the background is filled with warm, out-of-focus lights, suggesting a shopping mall environment. There are also some shopping bags visible in the lower right corner.

Notice is hereby given that the
Annual General Meeting
of Templemore Credit Union Limited
will be held

on Tuesday 13th December 2022
at 7.30pm
in the McAuley Centre.

Improve your Home and the Environment with our



Retrofit Promotional Loan
from **4.79%**

Repayment Example:
APR 4.9%
Example: €10,000 over 5 Years
Weekly Repayment: €45.00
Total cost of Interest will be €1,245.00
Total cost of the loan €11,245.00.
Terms and Conditions apply.

Don't Delay Talk to us Today



Main Street, Templemore, Co. Tipperary
Phone: (0504) 31603
web: www.templemorecu.ie
e: info@templemorecu.ie

Loans are subject to approval. Terms & Conditions apply. If you do not meet the repayments on your loan, your account will go into arrears. This may affect your credit rating which may limit your ability to access credit in the future. Templemore Credit Union Limited is regulated by the Central Bank of Ireland.

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Amendments to Standard Rules

(1) Standard Rules

There were no rule amendments to the Standard Rules for Credit Unions (Republic of Ireland) arising from League AGM 2022.

Credit Union Invocation

Lord

make me an instrument of thy peace,
where there is hatred let me show love,
where there is injury, pardon,
where there is doubt, faith,
where there is despair, hope,
where there is darkness, light,
and where there is sadness, joy.

O Divine Master

grant that I may not so much seek
to be consoled as to console,
to be understood as to understand,
to be loved as to love,
for it is in giving that we receive,
it is in pardoning that we are pardoned,
and it is in dying that we are born to eternal life.

Notice of Elections

Elections will be held to fill the following vacancies.

Election of Auditor

3 Vacancies on the Board of Directors

1 Vacancy on the Board Oversight Committee



Order of Business

1. Acceptance of proxies (if any) by the Board of Directors.
2. Ascertaining that a quorum is present.
3. Adoption of Standing Orders.
4. Reading and approval (or correction) of minutes of last AGM.
5. Report of the Board of Directors.
6. Consideration of accounts.
7. Report of the Auditor.
8. Report of the Board Oversight Committee.
9. Declaration of Dividend and rebate of interest (if any).
10. Report of the Credit Committee.
11. Report of the Credit Control Committee.
12. Report of the Membership Committee.
13. Report of the Advertising Committee.
14. Report of the Nominating Committee.
15. Appointment of Tellers.
16. Amendments to Standard Rules (if any).
17. Election of Auditor.
18. Election to fill vacancies on the Board Oversight Committee.
19. Election to fill vacancies on the Board of Directors.
20. Any other business.
21. Announcement of election results.
22. Adjournment or close of meeting.

Did you know?

Templemore Credit Union now provide full online banking facilities to members.

Please contact a member of staff for more information



Join us on Facebook Templemore Credit Union Limited or visit our Website templemorecu.ie



Directors Report

For the year ended 30th September 2022

We are delighted to present the Board of Directors Report for Templemore Credit Union for the year ended 30th September 2022.

Templemore Credit Union is a not-for-profit financial cooperative with a Volunteer Board and Oversight Committee and professional staff. The healthy state of your Credit Union is thanks entirely to the efforts of these individuals and I want to compliment them and thank them for their efforts on your behalf.

Templemore Credit Union has performed well over the last year with reserves well in excess of regulatory requirements at just under 23%. Your credit union is certainly strong, safe and secure. We are also happy to report an excess of €126,000 for the year.

However, we would like to take this opportunity to ask you our members for your continued support. As other lenders have withdrawn from the community your credit union remains committed to continue serving the community. We need your support now more than ever. Templemore credit union will only continue with the support of the community and the continuation of Lending. Where lending reduces it will put added pressure on the income stream and the long-term viability of the credit union.

So again, please spread the word and encourage members of the community who may not use the credit union to maybe consider us for any borrowing requirements they may have.

As can be seen from the balance sheet our total assets are in excess of €21.9 million and with a loan book portfolio of €5.5 million. Reserves have increased and now represent 22.90% of assets which is well above the Regulatory requirement of 10%

2022 has been a difficult year and again for TCU with the continuing effects of COVID-19, the Macro environment and the ongoing talks of a recession having an impact. However, Templemore credit union is committed to the community and we continue to enhance our services to the community. This year the CEO and his team sought an ATM and this was delivered and installed in July. This has been

a huge asset to the community and we will continue to seek new services for both our members and the community.

The board and management have refocused our efforts on lending to members as these forms the most significant part of our income to operate. We are continuing to explore new innovative product loans for our members such as a "Green Loan"- retrofit for energy installation in homes. This is our lowest rate and will be an extremely competitive rate for members of the community who plan to undertake a deep retrofit. We also cater for farming loans under our "cultivate loan package". We are continuously reaching out to all sectors (within guidelines) to provide financial loans

Members may not be aware We now have a full-on line loan application with digital signatures meaning members can now apply on line from the comfort of their homes and now through their phones via the mobile app. Both the Board and the Management have developed a strong Strategic Plan which has stress tested projections in place for the coming 5 years.

Again, to reiterate **We need the support of the people in our community and surrounding parishes** to call on Templemore Credit Union when considering taking out a loan. This is vital for our survival.

Finally, we wish to thank my fellow Directors, Oversight Committee and other volunteers for their commitment to the Credit Union, also to thank our CEO and all his staff for their excellent work and commitment throughout what was a most challenging year.

To you, our members, thank you for your continued support and loyalty and together Templemore Credit Union will continue to satisfy our member's financial requirements, be financially sound and to continue to grow and prosper. Finally, to wish you all a Happy Christmas and a Happy New year

Board of Directors

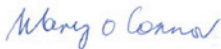
Statement of Directors' Responsibilities

For the year ended 30th September 2022

The Credit Union Act, 1997 (as amended) require directors to prepare the financial statements for each financial year which give a true and fair view of the state of affairs of the Credit Union and of the income and expenditure of the Credit Union for that period. In preparing those financial statements, the directors are required to:

- * select suitable accounting policies and apply them consistently;
- * make judgements and estimates that are reasonable and prudent;
- * prepare the financial statements on a going concern basis unless it is inappropriate to presume that the Credit Union will continue in business:

The directors are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the Credit Union and which enable them to ensure that the financial statements comply with the Credit Union Act, 1997 (as amended). They are also responsible for safeguarding the assets of the Credit Union and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.



Member of Board of Directors

Date: 25th October 2022

Statement of Board Oversight Committee's Responsibilities

The Credit Union Act, 1997 (as amended) requires the appointment of a Board Oversight Committee to assess whether the board of directors has operated in accordance with Part IV, Part IV(a) and any regulations made for the purposes of Part IV or Part IV(a) of the Credit Union Act, 1997 (as amended) and any other matter prescribed by the Central Bank in respect of which they are to have regard to in relation to the board.



Member of Board Oversight Committee

Date: 25th October 2022

Independent Auditors' Report

to the Members of Templemore Credit Union Limited

Opinion

We have audited the financial statements of Templemore Credit Union Limited (the 'Credit Union') for the year ended 30th September 2022 which comprise Income and Expenditure Account, the Balance Sheet, Statement of Cashflows, Statement of Changes in Retained Earnings and the related notes, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable Irish law and Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland which is issued by the Financial Reporting Council and promulgated by the Institute of Chartered Accountants in Ireland in respect of its application in the Republic of Ireland.

In our opinion, the financial statements:

- give a true and fair view of the assets, liabilities and financial position of the Credit Union as at 30th September 2022 and of its surplus for the year then ended;
- have been properly prepared in accordance with Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland; and;
- have been properly prepared in accordance with the provisions of the Credit Union Act, 1997 (as amended).

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (Ireland) (ISAs (Ireland)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Credit Union in accordance with the ethical requirements that are relevant to our audit of the financial statements in Ireland, including the Ethical Standard as issued by the Irish Auditing and Accounting Service Authority ("IAASA"), and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the company's ability to continue as a going concern for a period of at least twelve months from the date when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

Other Information

The directors are responsible for the other information. The other information comprises the information included in the annual report other than the financial statements and our Auditor's Report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Independent Auditors' Report (continued)

to the Members of Templemore Credit Union Limited

Opinions on other matters prescribed by the Credit Union Act, 1997 (as amended).

In our opinion, based on the work undertaken in the course of the audit:

- We have obtained all the information and explanations which, to the best of our knowledge and belief, were necessary for the purposes of our audit;
- That proper accounting records have been kept by the Credit Union;
- That the Credit Union's annual accounts are in agreement with its accounting records

Responsibilities of Directors

As explained more fully in the Statement of Directors' Responsibilities, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the Credit Union's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (Ireland) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial


statements.

A further description of our responsibilities for the audit of the financial statements is located on the IAASA website at:

http://www.iaasa.ie/getmedia/b2389013-1cf6-458b-9b8f-a98202dc9c3a/Description_of_auditors_responsibilities_for_audit.pdf

The purpose of our audit work and to whom we owe our responsibilities

This report is made solely to the Credit Union's members as a body in accordance with Section 120 of the Credit Union Act, 1997 (as amended). Our audit work has been undertaken so that we might state to the Credit Union's members those matters that we are required to state to them in the audit report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Credit Union or the Credit Union's members as a body for our audit work, for this report, or for the opinions we have formed.



William Lomasney

For and on behalf of

*McKeogh Gallagher Ryan,
Chartered Accountants & Statutory Audit
Firm,
23 Silver Street, Nenagh,
Co. Tipperary.*

Date: 25th October 2022

Income and Expenditure Account

for the year ended 30th September 2022

		2022	2021
		€	€
INCOME			
Interest on Members' Loans		549,406	570,764
Investment Income	Schedule 1	96,807	89,967
NET INTEREST INCOME		646,213	660,731
Other income	Schedule 2	7,333	14,430
TOTAL INCOME		653,546	675,161
EXPENDITURE			
Salary and Wages Costs		(291,384)	(271,509)
Other Management Expenses	Schedule 3	(373,514)	(451,229)
Depreciation		(40,869)	(51,735)
Provision for Bad & Doubtful Debts		(2,491)	86,415
Bad Debts Recovered		87,208	105,820
TOTAL EXPENDITURE		(621,050)	(582,238)
Operating surplus before exceptional items		32,496	92,923
Exceptional Gains	Note 3	94,274	-
Surplus for the year		126,770	92,923

There are no recognised gain or losses other than those dealt with in the Income & Expenditure Account.

The surplus arose solely from continuing operations.

Signed on behalf of the Templemore Credit Union Limited

C.E.O.:

Michael Hozarty

Member of Board Oversight Committee:

Kay Brennan

Member of the Board of Directors:

Mary O Connor

Date: 25th October 2022

The notes on pages 14 - 27 form part of these financial statements.

Balance Sheet

for the year ended 30th September 2022

	Notes	2022 €	2021 €
ASSETS			
Cash at Bank and in Hand		1,454,483	458,152
Deposits & Investments	4	14,340,938	15,941,433
Loans to Members	5	5,541,990	5,393,129
Provision for Doubtful loans	6	(410,914)	(408,423)
Tangible Fixed Assets	7	927,945	955,624
Debtors, Prepayments & Accrued Income	8	94,572	82,419
TOTAL ASSETS		21,949,014	22,422,334
LIABILITIES			
Other Liabilities, Accruals & Charges	10	79,473	63,422
Members Shares	9	16,853,996	17,470,137
		16,933,469	17,533,559
RESERVES			
Regulatory Reserve		2,844,335	2,844,335
Operational Risk Reserve		203,000	203,000
TOTAL REGULATORY RESERVES		3,047,335	3,047,335
Reserve for Unrealised Gains		9,427	-
Realised Reserves		1,958,783	1,841,440
TOTAL RESERVES		5,015,545	4,888,775
TOTAL LIABILITIES		21,949,014	22,422,334

On behalf of Templemore Credit Union Limited

C.E.O.

Michael Jozakty

Member of Board Oversight Committee

Kay Brennan

Member of Board of Directors

Mary O Connell

Date : 25th October 2022

The notes on pages 14 - 27 form part of these financial statements.

Statement of Changes in Retained Earnings

for the year ended 30th September 2022

	2022 €	2021 €
As at 1st October 2021	1,841,440	1,748,517
Surplus for the year	126,770	92,923
Transfer to Regulatory Reserve	-	-
Transfer to Unrealised Reserves	(9,427)	-
Dividend / Interest rebate	-	-
	<u>1,958,783</u>	<u>1,841,440</u>
As at 30th September 2022	<u>1,958,783</u>	<u>1,841,440</u>

MOVEMENT IN RESERVES

	Retained Earnings - Realised	Retained Earnings - unrealised	Regulatory Reserves	Operational Risk Reserve	Total
As at 1st October 2021	1,841,440	-	2,844,335	203,000	4,888,775
Surplus for the year	126,770	-	-	-	126,770
Dividend / Interest rebate	-	-	-	-	-
Transfer to Regulatory Reserves	-	-	-	-	-
Transfer to Unrealised Reserves	(9,427)	9,427	-	-	-
	<u>1,958,783</u>	<u>9,427</u>	<u>2,844,335</u>	<u>203,000</u>	<u>5,015,545</u>
As at 30th September 2022	<u>1,958,783</u>	<u>9,427</u>	<u>2,844,335</u>	<u>203,000</u>	<u>5,015,545</u>
As a % of total assets	8.9%	0.0%	13.0%	0.9%	22.9%

MOVEMENT IN RESERVES

	Retained Earnings - Realised	Retained Earnings - unrealised	Regulatory Reserves	Operational Risk Reserve	Total
As at 1st October 2020	1,748,517	-	2,844,335	203,000	4,795,852
Surplus for the year	92,923	-	-	-	92,923
As at 30th September 2021	<u>1,841,440</u>	<u>-</u>	<u>2,844,335</u>	<u>203,000</u>	<u>4,888,775</u>
As a % of total assets	8.2%	-%	12.7%	0.9%	21.8%

Cash Flow Statement

for the year ended 30th September 2022

	Notes	2022 €	2021 €
Cash flows from operating activities			
Surplus		126,770	92,923
Adjustment for non-cash items:			
Depreciation		40,869	51,735
Bad debt provision & write off		13,111	548
Amortisation of investments		(5,971)	9,570
		<hr/>	<hr/>
		174,779	154,776
Movements in:			
Accrued interest		(2,901)	8,688
Change in other receivables		(9,252)	(25,758)
Change in other payables		16,051	8,568
		<hr/>	<hr/>
		178,677	146,274
Cash flows changes in operating assets and liabilities			
Cash inflow from members shares		6,276,255	6,792,332
Cash outflow from repaid members shares		(6,892,396)	(7,226,170)
New Loans to members		(2,463,447)	(2,307,458)
Repayment of loans by members		2,303,967	2,555,948
Dividend & Loan Interest Rebate paid		-	-
		<hr/>	<hr/>
		(775,621)	(185,348)
		<hr/>	<hr/>
Net cash flows from operating activities		596,944	39,074
Cash flows from investing activities			
Purchase of tangible fixed assets		(5,505)	(40,214)
Proceeds from investments		3,771,724	2,583,557
		<hr/>	<hr/>
Net cash flow from managing deposits		(4,073,118)	(3,619,681)
		<hr/>	<hr/>
		(306,899)	(1,076,338)
		<hr/>	<hr/>
Net increase / (decrease) in cash and cash equivalents		(903,843)	(1,115,412)
Cash and cash equivalents at beginning of period	13	5,091,573	6,206,985
		<hr/>	<hr/>
Cash and cash equivalents at end of period	13	4,187,730	5,091,573
		<hr/>	<hr/>

Notes to the Accounts

for the year ended 30th September 2022

1. Accounting Policies

1.1. Legal and regulatory framework

Templemore Credit Union Limited is established under the Credit Union Act, 1997 (as amended). Templemore Credit Union Limited is registered with the Registrar of Credit Unions and is regulated by the Central Bank of Ireland. The registered office of the credit union is located at Bank Street, Templemore, Co. Tipperary.

1.2. Basis of Preparation

These financial statements have been prepared in accordance with FRS 102, the Financial Reporting Standard applicable in the UK and Republic of Ireland. The financial statements are prepared on the historical cost basis.

The currency used in the financial statements is the Euro €.

1.3. Going concern

The directors of Templemore Credit Union Limited believe that it is appropriate to prepare the financial statements on the going concern basis.

1.4. Taxation

Under current legislation registered Credit Unions are exempt from taxation on surpluses.

1.5. Income recognition

Members Loans

Interest on Members' Loans is recognised on an accruals basis using the effective interest method.

Fees and commissions receivable:

Fees and charges either arise in connection with a specific transaction, or accrue evenly over the year. Income relating to individual transactions is recognised when the transaction is completed.

Other income:

Other income is recognised on an accruals basis.

Investment income:

Deposit and investment income is recognised on an accruals basis using the effective interest method.

1.6. Investments

Investment Income is accounted for depending on how the investments are designated at the outset and based on certain criteria. The credit union uses the following accounting methods:

Held at amortised cost less impairment

Investments designated on initial recognition as held at amortised cost are measured at amortised cost using the effective interest method less impairment. This means that the investment is measured at the amount paid for the investment, minus any repayments of the principal plus or minus the cumulative amortisation using the effective interest method of any difference between the amount at initial recognition and the maturity amount; minus, in the case of a financial asset, any reduction for impairment or uncollectability. This effectively spreads out the return on such investments over time. Where the directors believe that an investment is impaired this will be recognised immediately in the income and expenditure account.

Investments at fair value

Investments held for trading, investment in stock market shares and certain investments which do not meet the criteria of basic financial instruments under FRS 102 are included in this category. Financial assets are classified as held for trading if they are acquired for sale in the short term. They are valued at fair value (market value) at the year end date and all gains and losses are taken to the income and expenditure account.

Notes to the Accounts continued

for the year ended 30th September 2022

The fair value of quoted investments is determined by reference to prices at the close of business on the balance sheet date. Where there is no active market, or where the investments are not quoted, the value of the assets will be determined by the directors.

Central Bank Deposits

Credit Unions are obliged to maintain certain deposits with the Central Bank. These deposits are technically assets of the credit union although the credit union has restricted access. The funds attract nominal interest and will not ordinarily be returned to the credit union while it is a going concern. In accordance with the direction of the Central Bank the amounts are shown as current assets and are not subject to impairment reviews.

1.7. Tangible Fixed Assets and Depreciation

Tangible fixed assets comprises items of property, fixture, fittings and equipment, which are stated at cost, less accumulated depreciation and any accumulated impairment losses. Cost includes expenditure that is directly attributable to the acquisition of the asset. Depreciation is provided to write off the cost of each item of property, fixture, fittings and equipment, less its estimated residual value, on a straight line basis over its estimated useful life. The categories of property, fixture, fittings and equipment are depreciated as follows:

Freehold Site	Not depreciated
Freehold Premises	50 years
Furniture and Equipment	8/10 years
Computers	4 years

The carrying values of tangible fixed assets are reviewed annually for impairment if events or changes in circumstances indicate the carrying values may not be recoverable.

1.8. Cash and cash equivalents

Cash and cash equivalents comprise cash on hand and loans and advances to banks (i.e. cash deposited with banks) with maturity of less than or equal to three months.

1.9. Financial assets - loans and advances to members

Loans to members are financial assets with fixed or determinable payments. Loans are recognised when cash is advanced to members and measured at amortised cost using the effective interest method.

Loans are derecognised when the right to receive cash flows from the asset have expired, usually when all amounts outstanding have been repaid by the member.

1.10. Bad and Doubtful Debts

Templemore Credit Union Limited assesses, at each balance sheet date, if there is objective evidence that any of its loans to members are impaired. The loans are assessed collectively in groups that share similar credit risk characteristics. Individually significant loans are assessed on a loan by loan basis. In addition, if, during the course of the year, there is objective evidence that any individual loan is impaired, a specific loss will be recognised.

Any bad debts/impairment losses are recognised in the Income and expenditure account, as the difference between the carrying value of the loan and the net present value of the expected cash flows.

Where in the opinion of the board a debt becomes irrecoverable, the board may approve the transfer of the loans to bad debts. Bad Debts Written Off are included in Other Management Expenses. Where loans are transferred to bad debts, the members remain indebted to Templemore Credit Union Limited. The credit union continues to pursue all reasonable means of recovery. Bad Debts Recovered are included in the Income and Expenditure Account.

Notes to the Accounts continued

for the year ended 30th September 2022

1.11. Financial liabilities members' shares and deposits

Members' shareholdings and deposits in Templemore Credit Union Limited are redeemable and therefore are classified as financial liabilities. They are initially recognised at the amount of cash deposited and subsequently measured at the nominal amount.

1.12. Employee benefits

Defined contribution plans: The amounts charged as expenditure for the defined contribution plan are the contributions payable by the Credit Union for the relevant period.

Other employee benefits: Other short and long term employee benefits, including holiday pay, are recognised as an expense over the period they are earned.

1.13. Pensions Costs

The credit union operates a defined contribution pension scheme. The assets of this scheme are held separately from those of the credit union in independently administered funds. Employer contributions to the scheme are charged to the income and expenditure account in the period to which they relate.

1.14. Reserves

Realised and unrealised reserves

Retained earnings are the accumulated surpluses to date. The retained earnings are subdivided into realised and unrealised. In accordance with the Central Bank guidance note for Credit Unions on Matters Relating to Accounting for Investments and Distribution Policy, investment income that has been recognised but will not be received within 12 months of the balance sheet date is classified as "unrealised" and is not distributable. The directors have deemed it appropriate the SPS refund receivable is also classified as unrealised and is not distributable. All other income is classified as "realised". A reclassification between unrealised and realised is made as investments come to within 12 months of maturity date.

Regulatory Reserve

The Credit Union Act, 1997 (Regulatory Requirements) Regulations 2016 requires credit unions to establish and maintain a minimum regulatory reserve requirement of at least 10 per cent of the assets of the credit union. This reserve is to be perpetual in nature; freely available to absorb losses; realised financial reserves that are unrestricted and non-distributable.

Operational Risk Reserve

Section 45(5)(a) of the Credit Union Act, 1997 (as amended) requires each credit union to maintain an additional reserve that it has assessed as required for operational risk having regard to the nature, scale and complexity of the credit union. Credit Unions are required to maintain a minimum operational risk reserve having due regard for the sophistication of the business model.

The definition of operational risk is the risk of losses stemming from inadequate or failed internal processes, people and systems or from external events. The Central Bank expects that the amount the credit union holds in its operational risk reserve will be based, at a minimum, on the predicted impact of operational risk events that may materially impact on the credit union's business. Accordingly, Templemore Credit Union Limited carries out an assessment on operational risk, on an annual basis, in order to ascertain the appropriate level of the operational risk reserve.

1.15. Distribution policy

In respect of each financial year, the credit union will allocate surplus funds to the regulatory reserve and other reserves in accordance with the provisions of the Credit Union Act, 1997 (as amended) and regulations issued by the Financial Regulator. The

Notes to the Accounts continued

for the year ended 30th September 2022

board of directors may also decide to hold reserves in excess of minimum statutory requirements, taking prudent account of the scale and complexity of the credit union's business, its risk profile and prevailing market conditions. The basis for the dividend is the distributable income of the credit union after meeting its reserve requirements. It is the policy of the credit union to maintain the undistributed surplus in a general reserve that may be used in future years for the payment of dividends.

2 Use of estimates and judgements

The preparation of financial statements requires the use of certain accounting estimates. It also requires the Directors to exercise judgement in applying Templemore Credit Union Limited's accounting policies. The areas requiring a higher degree of judgement, or complexity, and areas where assumptions or estimates are most significant to the financial statements are disclosed below:

2.1. Determination of depreciation, useful economic life and residual value of tangible assets

The annual depreciation charge depends primarily on the estimated lives of each type of asset and, in certain circumstances, estimates of residual values. The directors regularly review these useful lives and change them if necessary to reflect current conditions. In determining these useful lives management consider technological change, patterns of consumption, physical condition and expected economic utilisation of the assets. Changes in the useful lives can have a significant impact on the depreciation charge for the financial year. The net book value of tangible fixed assets subject to depreciation at the year end was €927,945 (2021: €955,624).

2.2. Adoption of going concern basis for financial statements preparation

The directors have prepared projections and cash flows for a period of at least twelve months from the date of the approval of the financial statements which demonstrate that there is no material uncertainty regarding the credit union's ability to meet its liabilities as they fall due, and to continue as a going concern. On this basis the directors consider it appropriate to prepare the financial statements on a going concern basis. Accordingly, these financial statements do not include any adjustments to the carrying amounts and classification of assets and liabilities that may arise if the credit union was unable to continue as a going concern.

2.3. Operational Risk Reserve

The directors have considered the requirements of the Credit Union Act, 1997 (as amended) and have developed an approach to the calculation of the operational risk reserve. Templemore Credit Union Limited uses the basic indicator approach as set out in the operational risk measurements techniques proposed under Basel II capital adequacy rules for banking institutions in calculating the minimum operational risk reserve. In addition, the credit union has included in its operational risk reserve a Member Personal Current Account Service operational risk reserve, in accordance with Section 49(3) of the Credit Union Act, 1997 (as amended). The operational risk reserve of the credit union at the year end was €203,000 (2021: €203,000).

2.4. Bad debts/Impairment losses on loans to members

The calculation of the impairment charges by Templemore Credit Union Limited requires the use of estimates and judgements. The banking system utilised by Templemore Credit Union Limited will automatically include a provision against loans if the level of arrears increases beyond a certain level. The credit control officer and credit control committee monitor the performance of loans to members on an ongoing-basis and conduct a quarterly loan book review. Where the credit control function believes there is objective evidence of impairment they will recommend additional provision against these individual loans. Objective evidence of impairment generally includes observable data that one of the following loss events has occurred:

Notes to the Accounts continued

for the year ended 30th September 2022

- > significant financial difficulty of the borrower;
- > a breach of contract, such as a default or delinquency in interest or principal payments;
- > the Credit Union, for economic or legal reasons relating to the member's financial difficulty, granting to the member a concession that the Credit Union would not otherwise consider;
- > it has become probable that the member will enter bankruptcy or other financial reorganisation;

The Board of Directors of Templemore Credit Union Limited, consider it prudent to undertake a collective review of loans in addition to the above "Specific" provision. As part of the collective review of loans, loans with similar risk profiles are grouped together, for example commercial loans, individually significant loans etc. Templemore Credit Union Limited will then apply a % provision against each loan group which is based on observable data indicating that there has been a measurable decrease in the estimated future cash flows from a group of financial assets, even though the decrease cannot yet be identified with the individual loans in the group, such as adverse national or local economic conditions or adverse changes in industry conditions. The level of this provisioning in excessive of the "Specific" provisioning is referred to as Incurred But Not Reported ("IBNR").

Templemore Credit Union Limited typically based the calculation of the provision on gross loans less attached savings. The bad debt provisioning is set out in Note 6. Further information on the credit risk posed by the loans to members is included in Note 11.

3 Exceptional items

	2022	2021
	€	€
SPS income	94,274	-
	<u>94,274</u>	<u>-</u>

SPS income relates to once off income in relation to the Savings Protection Scheme (SPS) refunded by the Irish League of Credit Unions.

4. Investments

	2022	2021
	€	€
Bank Bonds	3,758,785	-
Accounts in authorised credit institutions	10,155,601	15,514,881
Central Bank deposits	426,552	426,552
	<u>14,340,938</u>	<u>15,941,433</u>

Bonds (Capital Guaranteed)

Bonds are stated in the accounts at amortised cost using the effective interest rate method less impairment. The directors consider a bond impaired where the market value of the bond is less than the amortised cost at the reporting date. There was no impairment recognised on the bonds as at 30th September 2022.

Accounts in authorised credit institutions

Accounts in authorised credit institutions include structured products of €3,488,750 (2021: €3,991,893).

Notes to the Accounts continued

for the year ended 30th September 2022

Structured products

Templemore Credit Union Limited hold a number of structured products. The terms and conditions of each structured product are examined to determine the appropriate treatment in the financial statements

Structured products with bonus element

Some of structured products held by Templemore Credit Union Limited offer 100% capital guarantee at maturity together with a predetermined rate of return over the life of the product and a potential bonus at maturity depending on the performance of an underlying stock market index. The Board of Directors treat such products as two separate investment; (1) a deposit with a predetermined rate of return and (2) an option which offers a potential bonus on maturity.

In the opinion, of the Board of Directors, the deposit element of the structured product is a basic financial instrument and is measured in the financial statements at amortised cost using the effective interest rate method less impairment. The Board deem it appropriate to assign the full cost of such structured product investments solely to the deposit element and no cost has been assigned to the option element.

The Board concluded that the option / "bonus" element of structured products are complex financial instruments and therefore in accordance with FRS 102 should be measured in the financial statements at fair value. There is no market for the option / "bonus" element and it cannot be sold separately from the deposit. It is the considered opinion of the board of directors that the fair value of the option / bonus element is nil.

Structured products with stepped interest rate

Some of structured products held offer 100% capital guarantee at maturity together with a predetermined variable / stepped rate of return but do not offer a bonus at maturity. The Board of Directors concluded that such products are basic financial instruments and are therefore measured in the financial statements at amortised cost using the effective interest rate method less impairment.

It is the opinion of the Board that none of the structured products were impaired as at 30th September 2022.

5. Loans and advances to members

	2022 €	2021 €
As at 1st October	5,393,130	5,728,582
Advanced during the year	2,463,447	2,307,458
Repaid during the year	(2,303,967)	(2,555,948)
Bad debts written off	(10,620)	(86,963)
	<u>5,541,990</u>	<u>5,393,129</u>

6. Loan arrears and doubtful debts

	2022 €	2021 €
Opening provision for bad debts	408,423	494,838
Increase / (decrease) in bad debt provision	2,491	(86,415)
	<u>410,914</u>	<u>408,423</u>

The provision in the financial statements is €410,914 (2021: €408,423) representing 9.68% (2021: 10.0%) of the net loan book.

Notes to the Accounts continued

for the year ended 30th September 2022

7. Tangible fixed assets

	Main Street Business Premises €	Fixtures Fittings & Equipment €	Total €
Cost			
At 1 October 2021	1,599,918	636,924	2,236,842
Additions	-	13,189	13,189
At 30 September 2022	<u>1,599,918</u>	<u>650,113</u>	<u>2,250,031</u>
Depreciation/ Impairment			
Impairment B/Forward	567,342	-	567,342
Depreciation at 1 October 2021	138,066	575,810	713,876
Charge for the year	13,264	27,604	40,868
At 30th September 2022	<u>718,672</u>	<u>603,414</u>	<u>1,322,086</u>
Net book Values			
At 30th September 2022	<u>881,246</u>	<u>46,699</u>	<u>927,945</u>
At 30th September 2021	<u>894,510</u>	<u>61,114</u>	<u>955,624</u>

A professional valuation of the freehold premises was completed in October 2022 for the year ended 30th September 2022. As the market value of the property exceeded the carrying value, it is the opinion of the board that no impairment indication exists and therefore in line with Paragraph 27.7 of FRS102, deemed that an impairment review was not necessary

8. Debtors, Prepayments & Accrued Income

	2022 €	2021 €
Loan Interest Income Receivable	15,278	13,507
Investment Income Receivable	46,494	38,136
Other Debtors & Prepayments	23,373	30,776
Other Income Receivable	9,427	-
	<u>94,572</u>	<u>82,419</u>

Notes to the Accounts continued

for the year ended 30th September 2022

9. Members Shares

	2022 €	2021 €
Regular and Special Share Accounts	16,853,996	17,470,137
Total	<u>16,853,996</u>	<u>17,470,137</u>

10. Other Liabilities, Creditors, Accruals and Charges.

	2022 €	2021 €
Current Creditors	79,473	63,422
Total	<u>79,473</u>	<u>63,422</u>

11. Credit Risk Disclosures

The Credit Union complies with Section 12-14 of the Credit Union Act, 1997 (Regulatory Requirements) Regulations 2016. This Regulation:

- > restricts the concentration of lending by the credit union within certain sectors or to connected persons or groups (concentration limits);
- > restricts the absolute amount of lending to certain sectors to a set percentages of the regulatory reserve (large exposure limit)
- > restricts the loan duration of certain loans to specified limits (maturity limits)
- > require specified lending practices to be in place where loans are made to certain sectors such as commercial loans, community loans or loans to another credit union.

Templemore Credit Union Limited may seek security as part of its normal underwriting criteria when advancing loans to members. The security sought may include security over a members shares with the credit union, a guarantor for the loan, a charge against a property, a letter of undertaking etc.

The carrying amount of the loans to members represents Templemore Credit Union Limited's maximum exposure to credit risk. No account has been made for the value of any security held. The following table provides information on the credit quality of loan repayments. Where loans are not impaired/bad it is expected that the amounts repayable will be received in full.

Notes to the Accounts continued

for the year ended 30th September 2022

	2022		2021	
	€	%	€	%
Not impaired / fully recoverable:				
Neither past due nor impaired	5,347,229	96.5%	5,118,736	94.9%
Up to 9 weeks past due	7,892	0.1%	29,686	0.6%
Sub-total: loans not impaired	5,355,121	96.6%	5,148,422	95.5%
Individually impaired/ not fully recoverable (NFR):				
Not yet past due, but impaired/NFR	-	-%	-	-%
Up to 9 weeks past due	52,004	0.9%	61,398	1.1%
Between 10 and 18 weeks past due	37,384	0.8%	12,040	0.2%
Between 19 and 26 weeks past due	11,591	0.2%	9,448	0.2%
Between 27 and 39 weeks past due	19,062	0.3%	9,316	0.2%
Between 40 and 52 weeks past due	9,451	0.2%	40,030	0.7%
Over 1 year past due	57,377	1.0%	112,476	2.1%
Sub-total: loans impaired	186,869	3.4%	244,708	4.5%
Total Loans	5,541,990	100.0%	5,393,130	100.0%
Impairment allowance	(410,914)		(408,423)	
Total carrying value	5,131,076		4,984,707	

12 Additional financial instruments disclosures

12.1 Financial risk management

Templemore Credit Union Limited manages its members' shares and loans to members so that it earns income from the margin between interest receivable and interest payable. The main financial risks arising from Templemore Credit Union Limited's activities are credit risk, liquidity risk and interest rate risk. The Board reviews and agrees policies for managing each of these risks, which are summarised below.

Credit Risk:

Credit risk is the risk that a borrower will default on their contractual obligations to repay the credit union, resulting in financial loss to the credit union. In order to manage this risk the Board approves its lending policy, and all changes to it. All loan applications are assessed with in accordance with the lending policy in force at the time. Subsequently, loans are regularly reviewed for any factors that may indicate that the likelihood of repayment has changed.

Liquidity risk:

Templemore Credit Union Limited's policy is to maintain sufficient funds in liquid form at all times to ensure that it can meet its liabilities as they fall due. The objective of the Credit Union's liquidity policy is to smooth the mismatches between maturing assets and liabilities and to provide a reasonable degree of protection against any unexpected developments that may arise.

Notes to the Accounts continued

for the year ended 30th September 2022

Market risk:

Market risk is generally comprised of interest rate risk, currency risk and other price risk. Templemore Credit Union Limited conducts all its transactions in Euro. Templemore Credit Union Limited does not deal in derivatives or commodity markets other than those that are components of deposit based structured products as set out in Note 4. Therefore Templemore Credit Union Limited is exposed to very limited currency risk or other price risk.

Interest rate risk:

Templemore Credit Union Limited's main interest rate risk arises from differences between the interest rate exposures on the receivables and payables that form an integral part of a credit union's operations. The Credit Union considers rates of interest receivable when deciding on the dividend rate payable on members' shares. Templemore Credit Union Limited does not use interest rate options to hedge its own positions.

The Board monitor and respond to the interest rate risk faced through a number of different methods including but not necessarily limited to: review of monthly financial accounts, with the production of financial projections which take account of the expected future interest rates, establishment of an investment committee and appointment of an investment advisor to determine how to maximise the return on excess funds, by setting the interest rates charged to members on loans and by proposing dividend and loan interest rebate rates to the members.

12.2 Interest rate risk disclosures

The following table shows the average interest rates applicable to relevant financial assets and financial liabilities

	30th September 2022		30th September 2021	
	€	Average Rate of Interest Earned	€	Average Rate of Interest Earned
Financial Assets				
Loans to members	5,541,990	10.3%	5,393,129	10.3%
Deposits and investments	14,340,938	0.6%	15,941,433	0.6%

The interest rates applicable to loans to members are set out in Note 21. The above average rate of interest on members' loans is before any loan interest rebate.

12.3 Liquidity Risk Disclosures

All Templemore Credit Union Limited financial liabilities are repayable on demand other than members shares attached to loans or otherwise pledged as security.

The credit union's policy is to maintain sufficient funds in liquid form at all times to ensure that it can meet its liabilities as they fall due. The credit union adheres on an ongoing basis to the minimum liquidity ratio and minimum short term liquidity ratio as set out in regulatory requirements.

Notes to the Accounts continued

for the year ended 30th September 2022

12.4 Fair value of financial instruments

Templemore Credit Union Limited holds the following financial instruments at fair value:

	2022	2021
	€	€
Option / bonus element of certain structured products	-	-
	<u>-</u>	<u>-</u>

The fair value of the above financial instruments was determined by the Directors. Further information on the above investments is disclosed in Note 4.

13 Cash and Cash Equivalents

	2022	2021
	€	€
Cash and balances with the clearing banks	1,454,483	458,152
Deposits (See Note 4)	10,582,153	15,941,433
Bonds (See Note 4)	3,758,785	-
	15,795,421	16,399,585
Less: amounts maturing after three months	(11,607,691)	(11,308,012)
Total Cash and Cash Equivalents	<u>4,187,730</u>	<u>5,091,573</u>

14. Dividends & Loan Interest Rebate

The following distributions were made during the period:

	2022		2021	
	Rate %	€	Rate %	€
Gross dividend on members shares	0.00 %	<u>-</u>	0.00 %	<u>-</u>
		<u>-</u>		<u>-</u>

The above dividends refer to the dividends paid out in those years from the surplus earned in previous years.

Proposed dividend and loan interest rebate:

The Directors do not recommend the payment of a dividend on shares or a rebate on interest paid by members on loans throughout the year.

Notes to the Accounts continued

for the year ended 30th September 2022

15. Key Management Remuneration

The Directors of Templemore Credit Union Limited are all unpaid volunteers. The key management team for Templemore Credit Union Limited would include the Chief Executive Officer, the Credit Controller, the Risk Management Officer, the Compliance officer & Anti-Money Laundering Compliance Officer.

	2022	2021
	€	€
Short term employee benefits paid to key management	155,144	149,851
Employer PRSI	17,125	16,559
Employer contribution to pension schemes / life cover	9,216	8,897
	<u>181,485</u>	<u>175,307</u>

16. Related party transactions

Templemore Credit Union Limited is prohibited from making loans to a related party which would provide that party with more favourable terms than a loan to non-related party (including terms as to credit assessment, duration, interest rates, amortization schedules, collateral requirements etc.).

The Credit Union Act, 1997 (Regulatory Requirements) Regulations 2016 requires the disclosure of the total loans outstanding to either (a) a member of the family of a member of the board of directors or the management team of a credit union; or (b) a business in which a member of the board of directors or the management team of a credit union has a significant shareholding (10%). A family member is defined in the Statutory Instrument as meaning, in relation to any person, that person's father, mother, spouse or civil partner, cohabitant, son, daughter, brother, or sister.

	2022		2021
	No. of Loans	€	No. of Loans
			€
Loans advanced to related parties during the year	8	18,200	8
			41,187
Total loans outstanding to related parties at the year end	11	82,231	12
			113,250
Total provisions for loans outstanding to related parties		2,817	3,466
Total provision charge / (reversal) during the year for loans outstanding to related parties		(649)	

Total loans outstanding to related parties represents 1.48% of the total loans outstanding at 30th September 2022.

The total amount of savings held by related parties at the year end was €145,434 (2021: €131,400).

Notes to the Accounts continued

for the year ended 30th September 2022

17. Insurance against fraud

The Credit Union has insurance against fraud in the amount of €1,300,000 in compliance with Section 47 of the Credit Union Act, 1997 (as amended).

18. Non-Audit Services

Templemore Credit Union Limited engaged our auditors, McKeogh Gallagher Ryan to provide assistance with the financial statements preparation. The fees paid to our auditors for this assistance are included as part of the audit fee.

Additionally, during the year Templemore Credit Union Limited engaged McKeogh Gallagher Ryan to provide professional advices in relation to the preparation of financial projections and other related matters.

19. Pensions

The amount recognised in the income and expenditure account in relation to the total pension charge was €9,216 (2021: €8,897).

Defined Contribution Plans / PRSA

Templemore Credit Union Limited provides access to defined contribution PRSA scheme for its employees whom are not a member of the Irish League of Credit Unions Republic of Ireland Pension Scheme.

The PRSA's are managed by external pension managers and the assets are held independently from the assets of Templemore Credit Union Limited.

Employer contributions to the defined contribution plan are recognised as expenses in the period in which the related service is provided. Contribution of €1,323 were due at year end and these have subsequently been paid.

20. Capital commitments

There were no capital commitments at year end.

Notes to the Accounts continued

for the year ended 30th September 2022

21. Rate of interest charged on members loans

	Per Month	APR
Normal Loans	1%	12.68%
Community Loans	0.5%	6.30%
Cultivate Agri Loans	0.55%	6.75%
Auto Loans	0.7%	8.80%
Secured Loans	0.5%	6.30%
Greener Home Loans A3	0.4%	4.90%
Greener Home Loans B2	0.48%	5.96%
Greener Home Loans below B2	0.64%	7.98%
Greener Loans	0.65%	8.20%

22. Post Balance Sheet Events

The Credit Union has no known post balance sheet events that require disclosure.

23. Contingent Liabilities

The Credit Union has no known contingent liabilities.

24. Approval of Accounts

The accounts were approved by the Board of Directors on 25th October 2022.

Schedule to the Accounts

for the year ended 30th September 2022

	2022 €	2021 €
Schedule 1 - Other Interest Income and similar Income		
Deposit Interest / Investment Income	49,204	51,348
Investment Income Receivable within 12 months	47,603	38,619
	<u>96,807</u>	<u>89,967</u>
Schedule 2 - Other Income		
Insurance Rebate	3,273	12,458
Entrance Fees	101	90
Commission	3,001	1,564
Other income	958	318
	<u>7,333</u>	<u>14,430</u>

Schedule to the Accounts

for the year ended 30th September 2022

Schedule 3 - Other Management Expenses

	2022	2021
	€	€
Training Costs	6,699	3,569
Rates & Service Charges	2,672	889
General Insurance	14,087	11,079
Share & Loan Insurance (Gross)	46,418	54,907
Computer Maintenance	76,560	88,619
Light, Heat and Cleaning	14,639	11,150
Repairs and Renewals	4,803	2,438
Postage and Telephone	3,474	5,492
Printing & Stationery	3,681	6,702
Promotion & Advertising	11,164	9,118
Donations & Sponsorship	600	550
Security	3,717	4,181
Regulatory Levy	32,077	33,251
Affiliation Fees	6,727	8,084
Board Oversight Committee Expenses	125	475
Convention Expenses	355	-
AGM Expenses	9,150	8,468
Travel & Subsistence	695	-
Debt Collection	14,183	11,792
Audit Fee	18,000	18,000
Consultancy Fees	50,825	51,293
Bank Charges	40,474	28,736
Bad Debts Written Off	10,620	86,963
Sundry Expenses	1,769	5,473
	<u>373,514</u>	<u>451,229</u>

Board Oversight Committee Report 2022

The function of the Board Oversight Committee is to observe the Board of Directors and to assess whether the Board of Directors has operated in accordance with Part IV, Part IV (a) of the Credit Union Act 1997 to 2012 as amended and any regulations stipulated by the Central Bank.

The responsibilities of the Board Oversight Committee include:

- Conducting quarterly reviews with the Board of Directors.
- Attendance at various Committee Meetings and ensuring that their records are prepared promptly, accurately and policies which are put in place are followed.
- At least one member of the Board Oversight Committee must attend or observe the monthly Board Meeting.
- Conduct an annual appraisal of the Board of Directors and submit same to the Chairperson
- On submitting our appraisal of the Board, we found the Board of Templemore Credit Union to be compliant under all their functions as prescribed within the Act

The Committee met monthly over the past 12 months and submitted the reports to the Board in line with requirements. We're happy to inform you the Board have complied with requirements in fulfilling their obligations as Directors in line with legislation and no material breaches were identified.

The Board Oversight Committee would like to thank our Chairman Pat and all Directors for their co-operation during the year.

In conclusion, we would like to acknowledge the endless work done by our CEO and his team, ensuring that the members of Templemore Credit Union have and will continue to receive the excellent service and commitment they have been accustomed to. Again, congratulations to all the team and the Board.

And finally, to wish you our members a very happy Christmas and a happy New Year

Kay Brennan

Chairperson



Report of the Credit Committee for the year ended 30th September 2022

The Board of Directors appoint a Credit Committee annually in line with legislation. The Credit Union also have 3 staff members appointed as Loans Officers to consider and decide on loan applications in accordance with the Board's Credit Policy. The Credit Policy is revised and updated at least annually with strict underwriting criteria.

In the Financial Year ending 30th September 2022, 519 loans totalling €2,463,447 were issued and drawn down, bringing the total loans outstanding to €5,5million with 707 members borrowing at year end. This was a 3% increase on the previous year

There are many factors in deciding whether a loan should be approved or not. The primary factor is based on members repayment capacity. Other factors include past history, employment details, amount and purpose of the loan and the confidence in the integrity of the borrower. In assessing a loan, we are required under the Act to have in place the relevant documents to process the loan. Over the last number of years, the credit union has worked tirelessly to reduce the paperwork and to ensure a fast turnaround of loans.

I'm glad to say we have been successful in this and the vast majority of loans are assessed in within the same day and members notified of the decision.

Our Current Agri Finance introduced in late 2018 is now growing and adding value to our Loan Book. Templemore now offer 5 different interest rates with the introduction of our New Greener Energy Loan.

12%	<i>Personal Loan Rate.</i>
8.5%	<i>Auto Loan Rate.</i>
6%	<i>Loan where savings are greater than the loan request</i>
6%	<i>Community Finance and Covered Loan Rate</i>
6.55%	<i>Cultivate Loan Rate.</i>
7.9%	<i>Greener Energy Loan</i>

Templemore credit union has over 50 years' experience in Personal lending and we ask members who may not have borrowings with us to please consider us when thinking of borrowing. As other lenders have left the community your credit union remains to assist the community in professional and affordable lending. We introduced a full On-Line loan application system. Members can now apply on line from the comfort of their own home and when approved have their funds transferred to their bank account. This can be done via our website or indeed our very own Loan App.

Our rates are very competitive with additional bonuses such as free loan protection insurance. (Some terms & conditions apply).

In a time of negative Investment rates which appear to be here for the foreseeable future we need the support of our members more now than ever.

In conclusion, we thank you the members, for your support during the year. We express our sincere gratitude to the Board of Directors, Our CEO, Management and Staff for their co-operation and assistance.

Credit Committee



Report of the Credit Control Committee

The Board of Directors appoint the Credit Control committee annually to monitor impaired accounts. Impaired accounts are those which are in breach of contract, such as a default or delinquency in interest or principal payments.

In supporting the committee Templemore credit union have a fulltime credit control officer who manages arrears and collections on a daily basis. Regular meetings are held between the committee and the credit control officer and following these meetings reports are furnished to both the Manager and the Board of Directors.

As with any credit there is always a credit risk. This relates to default by members for any number of reasons. With this in mind the committee would remind members if you find yourself in financial difficulty with loan repayments, it is vitally important you contact the office.

Members in arrears are required to be reported to the CCR as a matter of Legislation and may affect their ability to secure lending within any institution. Again, the importance of communicating with the office is essential.

letters are sent in the first instance to members not paying as agreed. Failure to respond to such letters leads to contact by phone or home visits. When all avenues open to the committee fail, we then have no choice but to hand the accounts to our Legal advisors for collection through open courts. We do not take this step lightly but we also have a duty to the membership in general to recover these loans.

Members must note where lending is involved there will always be a credit Risk. Templemore Credit Union monitor this Risk and have strengthened the underwriting criteria in loan applications to reduce this Risk further. We are happy to report over the last number of years we have seen the number of Discharged loans reduce. New requirements from the Central Bank may result in distressed account being discharged from the live loan book. This will be monitored by the Board on a monthly basis.

It is the Policy of Templemore credit union to pursue Discharged loan accounts through reminders and litigation including the seeking of Instalment Orders. Through the use of our solicitors TCU have again this year had a high collection rate on Bad Debt Accounts. The Board and Management will continue to make this a priority for the coming year. The Management and our Credit control Officer remain open to any member contacting them to discuss their loans which may be in arrears or indeed discharged prior to any upcoming litigation action against them.

Again, we stress the importance and we encourage any member having difficulty with loan repayments to contact the credit union urgently. Please don't ignore the problem. The earlier we become aware the easier it is to resolve.

Our credit Control team are all Qualified Professional People and your confidentiality is assured.

We would like to thank our Credit Control Officer for her work in this area and we congratulate you the borrowers who have honoured your commitments.

We would like to take this opportunity to wish you all a Happy Christmas and a Happy New Year.

Credit Control Committee

Report of the Membership Committee

The Board of Directors appoints a Membership Committee annually to approve membership applications in accordance with Section 5 Rules 10 to 22 of the Standard Rules for Credit Unions, registered under the Credit Union Act 1997 (as amended). Applicants seeking membership of the credit union must be resident or employed in the common bond of the credit union.

In the year ended 30th September 2022 Templemore Credit Union accepted 134 new members (91 adult members, 43 juvenile members).

Credit Unions are required by the Criminal Justice and Terrorist Financing Act 2010 to:

- *Take all reasonable measures to confirm the identity of all account holders.*
- *Ensure that all accounts held with the credit union are not used for the purpose of money laundering, if necessary, the Garda Money Laundering Unit and Revenue Commissioners will be notified if money laundering is suspected.*
- *Maintain a record of all large lodgements to account or large sums of money lodged over a period of time.*

In order to comply with the Act persons seeking membership are obliged to provide:

- *Evidence of identification – passport or driving licence and Evidence of residence together with evidence of PPS number*
- *Date of Birth*
- *Permission to take photograph to retain on file for security reasons.*
- *When a member is re-activating their account, which has been inactive for over 3 years then the above information will also be required.*

Templemore Credit Union will continue to conduct Customer Due Diligence on all members in the coming 12 months. Members will be asked for up to date ID and address verification and to provide a copy of their PPS number during the year. We would like to take this opportunity to also remind member who are using our on-line banking to update their ID. The co-operation of our members is greatly appreciated in ensuring that Templemore Credit Union operates within the guidelines as laid down by the Criminal Justice Act and the credit union's policies. Please note we are not allowed to use the Public Services card under current legislation to verify any of the above. We would like to take this opportunity to thank our members and to continue welcoming new members.

Membership Committee

Go Green



Today



Promotional Hybrid & Electric Car Loan

from **7.9%**

Don't Delay Talk to us Today

Repayment Example:
APR 8.2%
Example: €10,000 over 5 Years
Weekly Repayment: €46.56
Total Cost of Credit: €12,105.25
Terms and Conditions apply.

Report of the Nomination Committee

The Nomination Committee is a Board appointed Committee as per Section 56B of the Credit Union Act. The principal role of the Committee is to identify and accept nominations for appointment to the Board of Directors. All Directors are members of Templemore Credit Union who reside or work in, or who have a connection to our Common Bond.

Candidates wishing to be appointed as a member of the Board must be proposed through this Committee, as nominations from the floor are no longer permitted. If any member of Templemore Credit Union may be interested in becoming a member of the Board or the Board Oversight Committee, we encourage you to contact the Credit Union for more information.

Whilst the proposal of candidates comes from this Committee, the election of any such candidate will be by secret ballot at an AGM. The Committee must ensure that any prospective candidate has undergone "fitness and probity" requirements prior to being appointed to the Board of Directors.

The Nomination Committee are responsible for ensuring that there is an appropriate Succession Plan in place for the Board. The role and primary objective of the Nomination Committee is to ensure that candidates for vacancies on the Board of Directors are suitable in terms of skills, experience and / or qualifications such to ensure the balance of the Board is optimised. A secondary objective is to ensure that once they have been duly elected, Directors will receive appropriate induction and are adequately trained.

The Committee regularly review the composition of the Board to ensure TCU retains excellent governance, with Directors who have the highest standards and skills to fulfil their roles.

This standard ensures all Board members are capable, competent and financially sound whilst having the appropriate skills, experience and integrity to govern Templemore Credit Union.

We wish to acknowledge the continued commitment from the Chairperson, members of the Board and members of the Board Oversight Committee. We look forward to the challenges that 2023 will bring and finally we thank all our members for supporting Templemore Credit Union.

Nomination Committee 2022





Advertising Report December 2022 AGM

Templemore credit Union put in place on an annual basis a budget for Sponsorship and advertising which is based on our size and scale. The Budget is divided into two categories, Sponsorship and Advertising.

Over the last 12 months Templemore credit union have maintained a presence on Facebook and our Website. In the new world of advertising and communication with members or non-members, social media is now the new paper or Radio. The Smartphone has transformed the way we now have to conduct our business and indeed our lives.

However, the Board are mindful of the need to communicate on a face-to-face basis. With this in mind the Board have undertaken a number of community projects over the last 12 months and have continued to support the community in their fundraisers.

Templemore credit union are members of the Tipperary Alliance. This group negotiate with both the Radio and print platforms on a monthly basis to achieve reduced costings. The Ongoing adds can be heard on both Tipp FM and Mid-West radio, with adds in the local papers such as the Tipperary Star and the Guardian. As an affiliated credit union, we are also members of the ILCU's national Advertising and over the last 12 months a number of adds were broadcasted on our TV's. You may now be familiar with our Monster Loan Campaign.

During the year we undertook our own direct advertising with Tipp FM. This was to assist in the launch of our Full On - Line services including our Full Loan application with Digital Signatures. While we note the cost of Advertising on the many platforms available the best form of advertising is with you the members. Again, we ask that you as members continue to promote the credit union within the community, including family members and friends.

We rely on members continuing to support the credit union, without this support the long-term viability becomes a bigger challenge.

We would like to thank our CEO, Management, Staff, and you the members for your continued support throughout the year and to wish you the members a Happy Christmas and a Happy New Year.

Important Member Information

Identification Requirements

In line with AML and CRS requirements we ask members to ensure their ID is up to date. Members may be required to produce up to date photographic ID, Proof of Address, PPS number and verification of same.

Members who Transact on-line must also ensure their ID is up to date. If in doubt please contact a member of Staff where all assistance will be provided.

Photographic ID:	Proof of address:	Proof of PPS:
Passport Driving Licence ML10 Form	Recent Utility Bill Letter from Revenue Bank Statement	Medical card E1 Travel Card Doctors Visitation Card Correspondence from Revenue



Update on Member Services

Life Savings

Please note TCU presently have Life Savings cover in place under the LS 2020 scheme. This scheme subject to Terms and Conditions. The cost of this Insurance is covered by Templemore credit union and Templemore credit union retain ownership of this policy.

Loan Protection Insurance

Loan Protection Insurance is in place for Qualifying members who may have a current loan with Templemore credit union. Again, this product is paid for by Templemore credit union as an operational expense and Templemore credit union will remain title holders for this policy. There are no changes to this product currently.

Death Benefit Insurance

Death Benefit Insurance is available as a member paid product. The ILCU provide members with a product which is a Guaranteed Whole of Life Protection Plan. This product may be suitable for members who wish to provide a lump sum on their death to help cover the costs of funeral expenses. If interested please contact the credit union and we will provide you with the details of how to get this product.



LOOK AFTER THOSE YOU LEAVE BEHIND

with Death Benefit Plus

**Life Insurance from as
little as €10 per month***



Visit www.dbplus.ie for a quote today
or LoCall 0818 29 39 49

*Based on a 46 year old with €3,000 cover paying a monthly premium of €10 (including 1% Government levy).
Acceptance criteria, terms and conditions apply. Your Credit Union is regulated by the Central Bank of Ireland
and is acting solely as an introducer to ECCU Assurance DAC, the underwriter.
ECCU Assurance DAC is regulated by the Central Bank of Ireland.



As the last remaining Financial Institution in the community please note we are lending. Please support you local Credit Union.



Did you Know

- ▶ We have full On line Facilities and our very own Mobile App.
- ▶ Support your local credit union.
- ▶ Winners of Best Customer Service for 7 years in a row

Main Street, Templemore, Co. Tipperary
Phone: (0504) 31603
web: www.templemorecu.ie
e: info@templemeorecu.ie

Templemore Credit Union limited is regulated by the Central Bak of Ireland.